

GDPR summary

Overview of our data protection practice

As of May 31, 2026

Controller

KONZEPT SERVICES SUARL, Rue Omar Kaddeh, Immeuble Le Montplaisir, 2ème étage B25, Avenue Kheireddine Pacha, 1073 Montplaisir, Tunis, Tunisie. Managing director: Hassan Arouri. Privacy requests: hello@konzeptservices.com.

Applicable law

As a Tunisia-based company serving EEA clients, we are subject to the GDPR under Art. 3(2) and to Tunisian Organic Law No. 2004-63 (authority: INPDP, Tunis).

Purposes & legal bases

Contact and quote requests (Art. 6(1)(b)), website operation and security (f), audience measurement and marketing only with consent (a), statutory retention (c).

Cookies

Strictly necessary cookies require no consent. Statistics and marketing cookies are only set after active consent in the cookie banner; consent can be withdrawn at any time.

Third-country transfers

Processing also takes place in Tunisia. There is no adequacy decision for Tunisia (Art. 45 GDPR). Transfers therefore rely on the EU Standard Contractual Clauses (Implementing Decision (EU) 2021/914) under Art. 46(2)(c) GDPR, supplemented by a documented Transfer Impact Assessment and additional technical and organisational measures (encryption, access controls, data minimisation).

Retention

Enquiries: up to 24 months after last contact. Contract and accounting records: statutory periods. Server logs: short term.

Your rights (Art. 15-22 GDPR)

Access, rectification, erasure, restriction, portability, objection and withdrawal of consent. Use the form at konzeptservices.com/datenschutz or email hello@konzeptservices.com. We reply within one month (Art. 12(3)).

Right to complain

Authority at our seat: INPDP, 21 Rue de Turquie, 1001 Tunis, www.inpdp.tn. EU users may also contact their national supervisory authority.

This summary does not replace the full privacy policy at konzeptservices.com/datenschutz.